

# CORTELCO

## *Corsair*



### Listen to your customers

Customers want good service. By offering them *clear* directions who to contact and *always* letting them leave a message, Corsair Voice Mail / Automated Attendant systems help you *improve* your service and promote your business.

- **Automated Attendant** with multilingual feature, directs callers with a range of pre-recorded instructions, in your choice of up to three languages. Record multi-level, personalized scripts and informational messages so callers are prepared *before* they speak to your representative.
- **Voice Mail** with up to 500 mailboxes, each with a customized greeting, so your customers can *always* leave a message with the right person.
- **Unified Messaging** for the more sophisticated office sends your messages to your PC via E-mail. Allows you to set up additional alerts to external phone numbers.



**Voice Mail /Automated Attendant  
With Unified Messaging**

## Corsair Voice Mail Systems with Automated Attendant

Never miss a customer call with the Cortelco Corsair Voice Mail and Automated Attendant solutions. Effectively direct your incoming call traffic to the best possible people in your organization, even if they are off-site. Let callers choose to hear system messages in their choice of language (English, French or Spanish) and follow up on missed calls both inside and outside the office.

The Corsair Voice Mail system is designed with the latest technology to include Flash Memory and Digital Signal Processing (DSP). The system software has been tightly integrated with the Millennium Digital Business Communications System to allow for SMDI signaling. This integration greatly improves the easy accessibility and utilization of the advanced call routing capabilities available with the Millennium PBX.

- **Cortelco's Corsair**, the latest version of our superior Unified Messaging and Voice Mail Solution, designed for medium to large sized businesses with between 20-300 employees: 500 Mailboxes, 4 or 8 ports.

## Cortelco's Corsair

### *The Superior Voice Mail Solution*

The Corsair is an advanced, solid state flash memory Voice Mail solution, meeting the needs of medium to large sized businesses with up to 300 employees. Offered with a built-in modem and an LCD displaying port status, you can add Unified Messaging, or expand it to 8 ports to create the most versatile and cost-effective system on the market today:

- Up to 500 mailboxes
- 4-ports version (36 hours flash memory capacity)
- 8-ports version (72 hours flash memory capacity)
- Local/Remote administration
- Message Notification from all ports
- Unified messaging via an optional module
- Software Download, Flash-Based EPROM
- LCD displays System and Port Status
- Local/Remote administration
- 19 inch rack-mountable case
- **Personal Mailbox Management via LAN using the PMM Windows-based utility program**

## Upgrade your Cortelco Corsair with our range of Add-On Features

Improve the performance of your **Cortelco Corsair** with these optional capabilities.

### Corsair Expansion Modules

- **4-port / 36 Hour Memory**  
Expand your port and recording capacity with an additional 4-port expansion module. Simply insert the 4-port card in the expansion slot and your Corsair increases from a generous 4-port/36 hours of memory to an impressive 8-port configuration, providing a total of 72 hours of recording memory.
- **Unified Messaging**  
Add sophisticated Unified Messaging functionality to your Corsair with a Unified Messaging expansion module. Configure your system to send E-mail notifications with or without recorded voice mail message attachments.



### Corsair Features:

- Call Screening
- Multi-break Scheduling
- Script Usage Reporting (MS Excel Format)
- PC Programming (VUP) via TCP/IP
- Cascading External Notification
- Group Handling of up to 500 mailboxes
- End User First Time Usage Wizard
- Caller ID Detection, Playback, Call Back
- Pause Message Playback
- Three Personal Greetings per Mailbox



**Corsair:** Up to 8 ports with 72 hours of memory together with sophisticated Unified Messaging, providing up to 500 mailboxes!

### Corsair Architecture

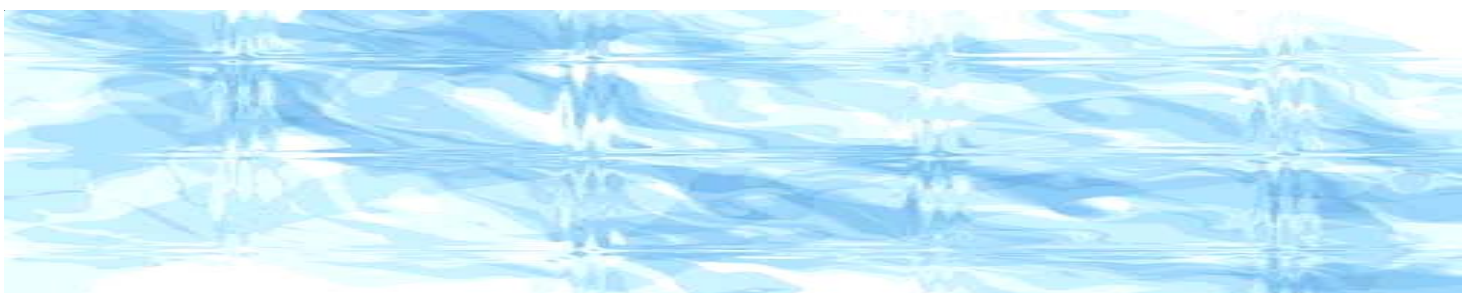


# CORTELCO

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Cortelco, located in Corinth, MS, is a leading supplier for telecommunication equipment. Noted throughout the industry for supplying quality telephone and telecommunications products, we continue to add innovative new products to our line. Cortelco's commitment to always selecting the best quality products has helped us maintain the same customers for many decades. Regardless of your product requirements, our exceptional customer service always has a solution for you.



## Corsair Voice Mail Feature Table

Configuration	Cortelco Corsair
Mailboxes	500
Modem (Built-in)	Yes
Ports	4 or 8
Storage Capacity	36 or 72 hr
<b>Automated Attendants</b>	
Audio Text	Yes
Automatic Daylight Savings Time Adjustment	Yes
Automatic Mode/System Schedules	Yes
Call Screening	Yes
Call Transfer: Supervised, Semi-Supervised, Non-Supervised	Yes
Dial a String	Yes (20 strings)
Directory Listing (Dial by Name)	Yes
Fax Detection and Routing	Yes (1-4)
Flexible Extension / Mailbox Assignment Size	2-6 Flexible
Multi-break Scheduling	Yes
Multilingual Prompts (English, French and Spanish)	Yes
Opening Greetings (maximum length)	9 minutes
Opening Greeting by Port	Yes
Opening Greeting Scheduling: Day, Night, Holiday and Break	Yes
Personal Operators or Backup Extension	8
Script Menus, Direct Dialing to Extensions, Multi-level Menu Trees	98
<b>Voice Mail</b>	
Automatic Copy/Move messages to another mailbox	Yes
Back-Out Key during mailbox password entry	Yes
Call Recording (PBX support required)	Yes (up to 20 min)
Call Transfer to external phone number from personal greeting	Yes
Cascading External Notification per mailbox	Yes (up to 9)
Customized Greeting and Language per mailbox	3 (No Answer, Busy, Temp.)
Date and Time Stamp	Yes
Do Not Disturb Mode	Yes
First-time User Mailbox Setup Wizard	Yes
Message Capacity per Mailbox	92 (Programmable)
Message Delivery: Work Extension, Mobile, Home	Yes
Message Length (maximum programmable)	9 minutes
Message Notification: Pager, Message Waiting LED, Interrupt Dial Tone	Yes
Message Purge (automatically deletes old messages)	Yes
Message Retrieve, Forward, Save, Delete, Skip	Yes
Notification from Port(s)	Any/All Ports
Pause Message Playback	Yes
Source ID Detection, Playback, Call Back (PBX support required)	Yes
System Menu Activator per mailbox (No answer, Busy, DND)	Yes
Unified Messaging Notification and Delivery	Yes (optional)
Windows-based Personal Mailbox Manager Utility Program (PMM)	Yes
<b>System Administration</b>	
Administrator Setup Wizard	Yes
Call Forwarding from mailbox to any script	Yes
Disconnect Detection: Current Loop, Busy Tone, Dial Tone, Disconnect Tone, DTMF Disconnect Code, Silence Detection	Yes
SMDI Integration	Yes
Line Monitor (built-in)	Yes
Mailbox Group Handling (max.)	500
PBX External Access Code	Yes (up to 4 digits)
PC Programming (VUP or *VUJ)	TCP/IP, Modem, RS-232
Port Status Display (LCD)	Yes
Security Passwords: System Administrator, Operator, Mailbox Owner	Yes
Software Download, Flash-Based EPROM	Yes
Statistic Reports: Memory Usage, Traffic, Configurations	Yes
Statistic Report of Script Usage (MS Excel Format)	Yes
System Administrator Password	4-8 digits (flexible)
Touch Tone Programming (DTMF)	Yes



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