



## Fact Sheet

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### eOn Communications

eOn Communications is a global provider of innovative communications solutions. Backed with over 20 years of telecommunications engineering expertise, our solutions enable our customers to easily leverage advanced technologies in order to communicate more effectively.

### Fast Facts

- **Global Headquarters:** 4105 Royal Drive NW, Kennesaw, Georgia 30144
- **Offices:** San Jose, CA; Beijing, PRC; Shanghai, PRC; Bangalore, India
- **Phone:** (770) 423-2200
- **E-Mail:** [info@eoncc.com](mailto:info@eoncc.com)
- **Web:** [www.eoncc.com](http://www.eoncc.com)
- **Ticker Symbol:** Nasdaq: EONC
- **IPO Date:** Feb, 2000
- **Number of customers:** More than 8000
- **Number of resellers:** More than 100
- **Background:** 20+ year history of product innovation and telecommunications experience

### eOn Products

eOn products are built on reliable open architectures that enable easy adoption of emerging technologies, such as Voice over Internet Protocol (VoIP) and concepts, such as Service Oriented Architectures (SOA). Whether businesses are looking to leverage the advantages of enterprise IP telephony or advanced contact center technologies, eOn Communications delivers proven, IP-ready products that improve business performance.

#### Enterprise IP Telephony

Choosing the best solution for your enterprise communications needs should not be constrained by technology limitations. That's why eOn Communications has made the choice simple with the **Millennium Converged Communications System**. Whether you need to connect several phones in an office, hundreds of phones in a campus environment or clusters of remote workers, the Millennium allows you to create a virtual enterprise, maximizing employee productivity while reducing networking and support costs. The Millennium offers IP and traditional telephony options and is backed with over 20 years of feature development. This allows you to integrate VoIP in a manner that best meets your business needs, without any compromise in reliability or feature capabilities.

## Contact Center

The **eQueue Multimedia Contact Center Solution**, is a comprehensive solution that provides integrated Automatic Call Distribution (ACD), skills based routing, Interactive Voice Response (IVR), voice recording, e-mail and web-based interaction management capabilities, as well as advanced reporting and analytics. All capabilities can be flexibly deployed using traditional voice or VoIP technologies, providing seamless migration as business needs evolve. Built using open standard technologies, the eQueue allows easy integration with CRM and other contact center applications, enabling greater productivity and improved customer satisfaction. The eQueue's built-in components and integrated applications give your contact center everything it needs in one complete solution.

## eOn Customers

- Aramark Services
- ARO, Inc.
- B&H Photo
- Bellco Credit Union
- CallTech Communications
- Cellcom, Incorporated
- Centura Bank
- Circuit City
- Con-Way
- Dekalb County Emergency 911
- Father Flanagan's Girls & Boys Town
- Federal Aviation Administration
- Integrated Messaging Incorporated
- Intercall
- Lillian Vernon Corporation
- M1 Global Services
- Midco Call Center Services
- Mission Pharmacal
- NAV Canada
- Patelco Federal Credit Union
- Pronto Connections
- Proxy Communications
- Rockhurst University
- Salt River Project
- Saint Paul Public Schools
- Taction Incorporated
- The Product Line
- U-HAUL
- United States Coast Guard
- United States Department of Defense
- 95 Teleweb

## eOn Management

- David Lee, Chairman and Chief Executive Officer
- Steve Bowling, Chief Financial Officer
- Mitch Gilstrap, Chief Operating Officer
- Vijay Sharma, Chief Technology Officer