

## IP Messenger 7.1 Features & Packaging

FEATURES	Enterprise	Small Business Edition
<b>Software Expectations</b>		
Voice Ports	4-288 Ports	4-16 Ports
Storage	4,000 Hours	2,000 Hours
OS	Windows 2003 Server	Windows XP Professional
Mailboxes	20,000 Max	1000 Max
Multi PBX Integration- PBX nodes	1 to 99	1 to 16
eConn IP-PBX Integration	SIP	SIP
Millennium® PBX Integration	SIP	SIP
eQueue® ACD Integration	SIP	SIP
Other PBX Manufacturer Integrations	Available Upon Request	Available Upon Request
<b>Auto Attendant</b>		
Number of Attendants	1- Upgrade to unlimited	1- Upgrade to Unlimited
Languages	1- Upgrade to Multilingual	1 - Upgrade to Multilingual
Voice Scripts - Voice Menus	Included - Unlimited	Included - Unlimited
Sub Menus	Unlimited	Unlimited
Attendant Scheduling	Included	Included
Caller ID/DNIS Routing	Included	Included
Speech Recognition	Ships with 2 ports 250 names	Upgrade
Key Mapping	Included	Included
Multiple Company Greetings	Included	Included
Off Premise Routing	Included	Included
Free Flow Dialing	Included	Included
PIN Number Routing	Included	Included
<b>Voice Messaging</b>		
Mailboxes Included	20,000	100 = 25 UC, 75 Standard
Max. Number of Mailboxes	20,000	200
TUI Emulation	Included	Included
User Tutorial	Included	Included
Customer Caller Options	Included	Included
Urgent/Private/Certified Message Stamps	Included	Included
Call Screening	Included	Included
Call Paging	Included	Included
Record Conversation	Included	Included
Recall Callers from VM	Included	Included
Retrieve Deleted Messages	Included	Included
Msg Forward, Reply, Delete, Compose	Included	Included
Distribution Lists	Included	Included
Message Control Keys	Included	Included
Message Notification	Beeper, Phone, Pager, Email, SMS	Beeper, Phone, Pager, Email, SMS
Express Messaging	Included	Included
Multiple Phone Profiles	Included	Included
Multi-lingual Mailboxes	Included	Included
Future Delivery	Included	Included
WEB User Interface	Included - Desktop	Included - Desktop

FEATURES	Enterprise	Small Business Edition
<b>Basic Unified Messaging</b>		
Integration	SMTP Forwarding - Outlook Forms for 50 UC Users / IMAP Pointers	SMTP Forwarding - Outlook Forms for 25 UC Users / IMAP Pointers
Synchronized	Yes	Yes
<b>Advanced Unified Messaging</b>		
IMAP TSE	Included	Included
<b>CTI Services</b>		
Min Configuration	50 UC Bundled	25 UC Bundled
Screen Pops / Call Screening	Included	Included
PIM Integration	Included	Included
PIM Dialing	Included	Included
Instant Messaging	Included	Included
Presence Management	Included	Included
SMS Text Messaging	Included	Included
<b>Fax Services - Soft Fax</b>		
Fax on Demand	Included	Included
Fax Messaging	Included	Included
Fax Server	Upgrade	Upgrade
Soft Fax Ports	1 Included	1 Included
PDF Support	Optional	Optional
<b>Wireless Services</b>		
WAP	Standard	Standard
SMS	Optional for Notification and UC/CTI Users	Optional for Notification and UC/CTI Users
Mobile UC Client applications	Included with Desktop License	Included with Desktop License
<b>ADD on Modules</b>		
Hospitality	Optional	Optional
IVR	Optional	Optional
COMLINX API - Active X	Optional	Optional
AMIS	Optional	Optional
VPIM	Optional	Optional
TTS (Text to Speech) RealSpeak	Ships with 2 ports	Ships with 2 ports
CTI Services	Included	Included
CSTA Integration (included when required)	Future Release	Future Release
3rd Party IP Integration	Optional	Optional
Mass Recall Distribution Lists	Optional	Optional
Global SMS Message Sending	Optional	Optional
SMS Emergency Broadcast Import Utility	Optional	Optional
High Availability Services	Optional	NA
Resilient Ports	Optional	Optional
Call Out Campaign Module	Optional	Optional
<b>Desktop Clients</b>		
VM Only	20,000	100 - Max 1000
CTI User	Optional	Optional
UC User	50 Included - 20,000 Max	25 Included - 50 Max with Win XP

FEATURES	Enterprise	Small Business Edition
<b>Fax Desktop - Adding Fax Server</b>	Available to UC Users	Available to UC Users
<b>Administration</b>		
<b>TUI</b>	Included	Included
<b>GUI</b>	MMC Admin	MMC Admin
<b>Internet</b>	Terminal Services	Terminal Services
<b>WEB</b>	Terminal Services	Terminal Services
<b>Reports</b>	Included - Web Based	Included - Web Based
<b>Back Up and Redundancy</b>	Database - Standard Power - Optional	Database - Optional Power - Optional

## Language Support

IP Messenger supports eight languages, including the different date formats used in various countries.

	NA English	NA French	LA Spanish	British English	EURO French	Dutch	Italian	German
<b>Voice Prompts</b>	✓	✓	✓	✓	✓	✓	✓	✓
<b>Text-to-Speech</b>	✓	✓	✓	✓	✓	✓	✓	✓
<b>ASR</b>	✓	✓	✓	✓	✓	✓	✓	✓
<b>System Admin</b>	✓	✓	✓	NA English	✓	✓	✓	✓
<b>Desktop Interface</b>	✓	✓	✓	NA English	✓	✓	✓	✓
<b>End User Documentation</b>	NA English	NA English	NA English	NA English	NA English	NA English	NA English	NA English
<b>Admin Documentation</b>	NA English	NA English	NA English	NA English	NA English	NA English	NA English	NA English

Note: For more information on features and technical specifications, please contact your authorized eOn Channel Partner.



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